



October 16, 2020

Operational Status & Impacts of COVID-19

To our valued Customers:

Innovative Solutions & Support (IS&S) will remain open during this COVID-19 crisis and will continue our level of support that you have come to expect.

IS&S does not meet the criteria for closure per Pennsylvania's Governor's Order regarding non-life-sustaining businesses. IS&S current business categories are as follows, which allow IS&S to continue physical operations:

- a. Support Activities for Air Transportation
- b. Navigational, Measuring, Electromedical, and Control Instruments Manufacturing
- c. Electrical and Electronic Goods Merchant Wholesalers
- d. Electronic and Precision Equipment Repair and Maintenance
- e. Commercial and Industrial Machinery and Equipment Repair and Maintenance
- f. Aerospace Product and Parts Manufacturing for Defense under CISA advisory

During this unprecedented time in the history of our nation, IS&S will:

Continue our support of the world's major cargo carriers, who at this time are moving critical supplies where they are needed;

Continue our support of the U.S. Warfighter with replacement products, maintenance, and repairs;

Continue to support other U.S. Government operations with replacement products, maintenance, and repairs;

Continue Operational Safety (COS) which is a major concern of the FAA, and foreign aviation administrators when businesses shut down. We will stay open to be present to support air transport safety concerns, and;

Continue our support to our major OEMs.

We have not seen an impact to our sub-tier suppliers preventing the flow of material to IS&S.

During this global crisis our main concern is the health and welfare of our employees and continuing to maintain our same level of support to our customers.



Among the actions we have taken to support our employees:

1. Reme Halo UV Lighting installed in HVAC units. These get rid of bird flu, mold, virus, toxins, etc. Kills 99% of sneeze germs within 3-feet.
2. Disinfectant wipe downs nightly -doors handles, tabletops.
3. All working surfaces constantly wiped down
4. Temperature monitoring of all employees entering the building
5. Observances of all social distancing protocols, including in break areas, hallways, and on the production floor
6. Anyone who is not feeling well is instructed to stay home
7. Employees are to wear masks at all times, production employees also wear gloves
8. Fuming / Fogger - weekly fogging entire building, (96% distilled water/Silverall/hydrogen peroxide)
9. Hand sanitizer at all entrances

All methods have proven to be effective with no illness recorded or closure of facility needed.