March 23, 2020

Operational Status & Impacts of COVID-19

To our valued Customers:

Innovative Solutions & Support (IS&S) will remain open during this COVID-19 crisis and will continue our level of support that you have come to expect. IS&S plays a vital and essential role in helping ensure that various critical industries, government agencies and the U.S. Military can maintain operational status.

As a result, IS&S does not meet the criteria for closure under Pennsylvania’s Governor’s Order regarding non-life-sustaining businesses. IS&S current business categories which allow IS&S to continue physical operations include:

a. Support Activities for Air Transportation
b. Navigational, Measuring, Electromedical, and Control Instruments Manufacturing
c. Electrical and Electronic Goods Merchant Wholesalers
d. Electronic and Precision Equipment Repair and Maintenance
e. Commercial and Industrial Machinery and Equipment Repair and Maintenance
f. Aerospace Product and Parts Manufacturing for the defense industry

During this unprecedented time in the history of our nation, IS&S will:

- Continue our support of the world’s major cargo carriers, who at this time are moving critical supplies where they are needed;
- Continue our support of the U.S. Warfighter with replacement products, maintenance, and repairs;
- Continue to support other U.S. Government operations and Foreign Military allies with replacement products, maintenance, and repairs;
- Continue to support Operational Safety (COS) which is a major concern of the FAA, and foreign aviation administrators when businesses shut down, and;
- Continue our support to our major OEMs.

We have not seen an impact to our sub-tier suppliers preventing the flow of material to IS&S.

During this global crisis our main concern is the health and welfare of our employees and communities and continuing to maintain our same level of support to our customers.