



March 23, 2020

## Operational Status & Impacts of COVID-19

To our valued Customers:

Innovative Solutions & Support (IS&S) will remain open during this COVID-19 crisis and will continue our level of support that you have come to expect. IS&S plays a vital and essential role in helping ensure that various critical industries, government agencies and the U.S. Military can maintain operational status.

As a result, IS&S does not meet the criteria for closure under Pennsylvania's Governor's Order regarding non-life-sustaining businesses. IS&S current business categories which allow IS&S to continue physical operations include:

- a. Support Activities for Air Transportation
- b. Navigational, Measuring, Electromedical, and Control Instruments Manufacturing
- c. Electrical and Electronic Goods Merchant Wholesalers
- d. Electronic and Precision Equipment Repair and Maintenance
- e. Commercial and Industrial Machinery and Equipment Repair and Maintenance
- f. Aerospace Product and Parts Manufacturing for the defense industry

During this unprecedented time in the history of our nation, IS&S will:

- Continue our support of the world's major cargo carriers, who at this time are moving critical supplies where they are needed;
- Continue our support of the U.S. Warfighter with replacement products, maintenance, and repairs;
- Continue to support other U.S. Government operations and Foreign Military allies with replacement products, maintenance, and repairs;
- Continue to support Operational Safety (COS) which is a major concern of the FAA, and foreign aviation administrators when businesses shut down, and;
- Continue our support to our major OEMs.

We have not seen an impact to our sub-tier suppliers preventing the flow of material to IS&S.

During this global crisis our main concern is the health and welfare of our employees and communities and continuing to maintain our same level of support to our customers.